

Department of Human Services



Uplifting Lives



DC Fatherhood Initiative (DCFI)

64 New York Avenue, NE
202-671-4394

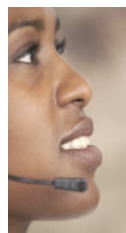


The DC Fatherhood Initiative (DCFI) helps low-income, unemployed and ex-offender fathers in the District provide emotional and financial support to their children.

211 Answers, Please!

64 New York Avenue, NE
202-463-6211

211 Answers, Please!, a centralized social services information and referral hotline, operates 24 hours a day, seven days a week to assist District residents.



By simply dialing 211, District residents can speak with community resource advisors to learn about DHS programs, other local government programs and private community-based programs. Information is available in 140 languages. Visit *211 Answers, Please!*, on the Web at www.answersplease.dc.gov.

Office of Administrative Hearings (OAH)

441 4th Street, NW, Suite 540-South
202-727-8280



The Office of Administrative Hearings (OAH) handles appeals for individuals who have been denied services based on eligibility. Individuals seeking resolution are advised in writing where to appeal determinations.

Office of Investigations and Compliance (OIC)

Citizen Discrimination Complaints
2146 Georgia Avenue, NW
202-673-6964

District residents may direct complaints to the Office of Investigations and Compliance (OIC) if they have experienced discrimination or exclusion from participating in DHS programs. Or, if individuals have been denied benefits associated with DHS programs financed with federal dollars.

Contact Information

For more information about DHS programs and services, please call (202) 671-4200.

DEPARTMENT OF HUMAN SERVICES

The Department of Human Services (DHS) administers social service programs that help poor and low-income District of Columbia residents improve their lives and achieve maximum self-reliance. Four administrations collectively represent the core of DHS program administration.

DHS programs and services for eligible individuals and families include Temporary Assistance for Needy Families (TANF), Medicaid, food stamps, subsidized childcare and early intervention for infants and toddlers, homelessness services, strong families services, teen parent assessment, adult protective services, rehabilitation services for persons with disabilities and refugee resettlement services.

DHS ADMINISTRATIONS

Income Maintenance Administration (IMA)

645 H Street, NE
202-724-5506



The Income Maintenance Administration (IMA) assists thousands of District residents annually by determining their eligibility for TANF cash assistance, food stamps and Medicaid.

IMA also administers work opportunity programs to help TANF recipients secure employment and funds community-based programs to reduce teen pregnancy.



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Family Services Administration (FSA)

2146 24th Place, NE
202-541-3950

The Family Services Administration (FSA) assists vulnerable populations in the District such as the homeless, teen parents, troubled families, elderly or disabled persons-at-risk for abuse or neglect, victims of domestic violence and refugees. FSA helps stabilize individuals and families through its Homeless Services, Strong Families, Adult Protective Services, Teen Parent Assessment and Refugee Resettlement programs.



FSA also manages two grants, the Community Services Block Grant (CSBG), which funds community-based programs aimed at reducing poverty through job training and employment and the Family Violence Prevention Services Grant, used to provide shelter and counseling to victims of domestic violence.

Early Childhood Education Administration (ECEA)

717 14th Street, NW, Suite 1200
202-727-1839

The Early Childhood Education Administration (ECEA) helps eligible District parents pay the cost of childcare through its subsidized childcare programs. ECEA provides financial assistance to TANF recipients who work in authorized training centers and to parents who are actively seeking employment.



The programs help parents with children from six weeks to 12-years-old and parents who are enrolled in area high schools, colleges and vocational training programs.

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ECEA also manages the Infants and Toddlers with Disabilities Program. The program identifies, monitors and provides services to infants and toddlers with developmental disabilities. ECEA coordinates the Head Start State Collaboration Project, the Healthy Childcare DC Initiative and the Childcare Health and Mental Health Corps.



Rehabilitation Services Administration (RSA)

810 First Street, NE
202-442-8663

The Rehabilitation Services Administration (RSA) prepares individuals with disabilities to enter the workforce, maintain long-term employment and live independently in their homes and communities. Disabled individuals benefit from an array of RSA services that includes an employment databank, skill assessments, counseling, physical therapy and vocational training.



RSA also manages the Social Security Disability Determination Program and the Randolph-Sheppard Vending Facilities Program for the blind.





Department of Human Services
64 New York Avenue, NE
Washington, DC 20002
(202) 671-4200

Yvonne Gilchrist, Director

<http://dhs.dc.gov>
www.answersplease.dc.gov



Government of the District of Columbia
Anthony A. Williams, Mayor

In accordance with the DC Human Rights Act of 1997, as amended, DC Official Code Section 2-1401.01 et seq., (Act) the District of Columbia does not discriminate on the basis of actual or perceived: race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, familial status, family responsibilities, matriculation, political affiliation, disability, source of income, or place of residence or business. Sexual harassment is a form of sex discrimination, which is prohibited by the Act. In addition, the harassment based on any of the above protected categories is prohibited by the Act. Discrimination in violation of the Act will not be tolerated. Violators will be subject to disciplinary action.